

5

[REDACTED]

Van: [REDACTED]
Verzonden: maandag 30 mei 2022 17:26
Aan: [REDACTED]
Onderwerp: FW: APOC D-30 proces
Bijlagen: 220530 APOC Airport Briefing.pdf

FYI

Van: [REDACTED]@schiphol.nl>
Verzonden: maandag 30 mei 2022 16:22
Aan: [REDACTED]@slotcoordination.nl>
CC: [REDACTED]@schiphol.nl>
Onderwerp: RE: APOC D-30 proces

Hoi [REDACTED]

Ik beantwoord je vraag even in het Engels, mocht het nodig zijn om e.e.a. door te sturen.

Attached you will find the airport briefing.

This airport briefing is sent out two times a week, informing airlines on the expected capacity issues. It contains both a short-term analysis of the expected shortages in pax per day, as well as a longer-term analysis (until August 28), showing on which days the total amount of pax exceeds our capacity. The number in the daily analyses show the surplus of local departing passengers, which are above the capacity.

After sending out this information there are two options:

- 1 Airlines contact the airport with a proposal for cancellations
- 2 Our Airline Partnership Manager contacts airlines with the request of cancelling, relocating or changing flights, in order to meet with capacity. This is done for both the urgent upcoming days, as well as requests for the full period in general. After this request the airline will respond with its proposal.

We respond to the airline, confirming receipt.

Given the capacity issues on the day in the short-term as well as throughout the day until August 28, we see that any cancellation helps with improving our operational performance.

The feedback that we receive from the airlines on their actions, is taken into account for the next analysis cycle where we update whether shortages still occur.

For that, we urge them not only to manage their slots in accordance with your working procedure, but also to inform us with a schedule update.

This is a continuous PDCA process, in which we keep updating both the improvements in capacity as well as the reductions in demand.

BR [REDACTED]

From: [REDACTED]@slotcoordination.nl>
Sent: Monday, 30 May 2022 11:59
To: [REDACTED]@schiphol.nl>
Cc: [REDACTED]@schiphol.nl>

Subject: APOC D-30 proces

Importance: High

Hi [REDACTED]

Is er een procesbeschrijving van het APOC D-30 proces beschikbaar?

Voor ons goed enig inzicht te hebben hoe de procesgang verloopt en i.r.t. de JNUS aanvraag die hierna kan volgen bij ACNL.

Dank alvast.

Best regards,

[REDACTED]

[REDACTED]

Airport Coordination Netherlands



*airport coordination
netherlands*

Office + 31 (20) 4059730

Mobile: [REDACTED]

APOC | Airport Operations Centre
May 2022

APOC BRIEFING ~~MAY~~ MAY 30 UPDATE FORECAST WEEK 22

Schiphol

Welcome to Amsterdam Airport



APOC BRIEFING MAY 30, 2022

BACKGROUND AND INTRODUCTION:

Goal APOC Briefing;

- **Avoid last minute and rigorous (safety) measures because passenger volume exceeds security throughput**

How:

- **Looking earlier and jointly towards the summer forecast and together determine when the capacity will be insufficient compared to the expected passenger supply, i.e. 4 weeks ahead (D-30),**
- **Information is refined towards the day of operation (on-going process), until then, we work with the best information available.**
- **Sharing accurate and specific data (passenger numbers / flights) is of high importance in order to make the right decisions**
- **Subsequently, the Partnership Manager and -or Customer Support Manager coordinates with APOC and airlines about any schedule adjustments or other solutions in order to achieve a feasible and safe operation.**

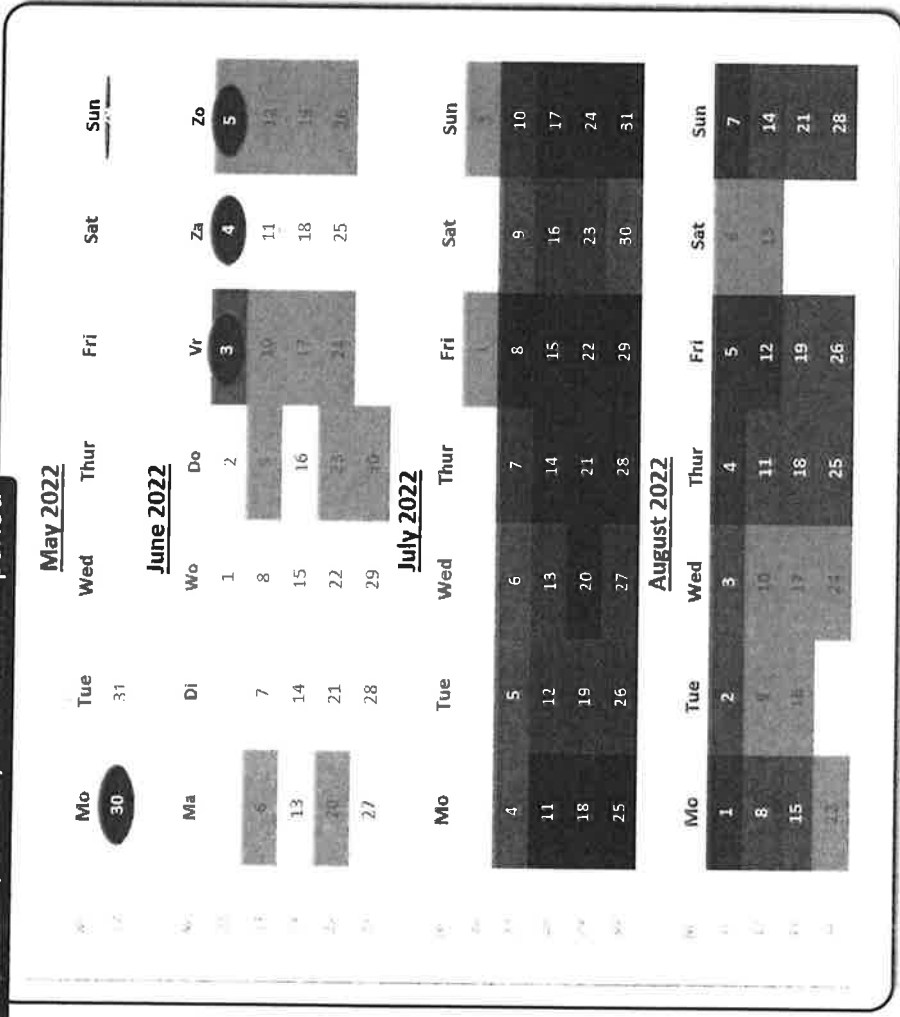
Note;

Figures in this presentation are based on forecasts and can therefore still change (positive and negative). In addition, the realization on the day of execution may also be different. Figures presented only represent OD-departing process. Transfer and OD-arrival are not taken into account (at the moment) in this presentation.

APOC BRIEFING MAY 30, 2022

LOOKING TOWARDS THE SUMMER PERIOD

Expected peak days for summer period



Legend

60-65K Departing OD PAX
65-70K Departing OD PAX
70-75K Departing OD PAX
>75 Departing OD PAX
Critical security occupation

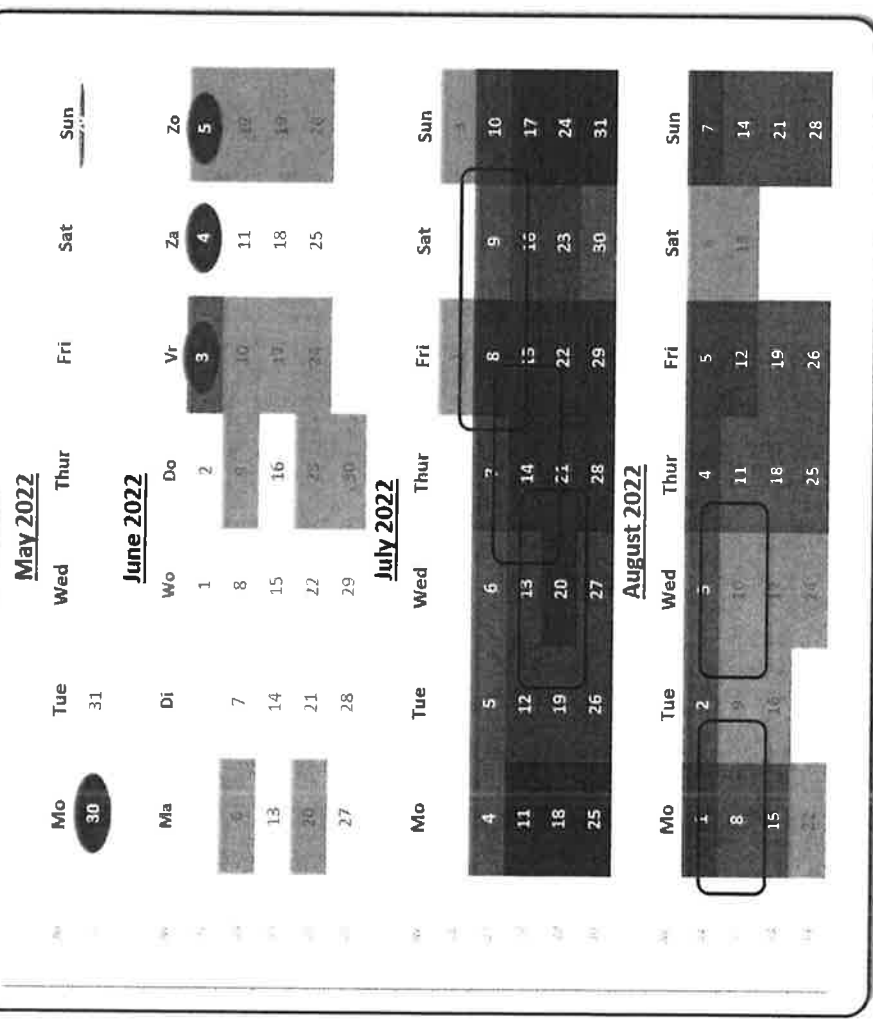
Disclaimer. Occupancy security 12 days ahead at the moment

Note; Figures in this presentation are based on forecast and can therefore still change (positive and negative). In addition, the realization on the day of execution may also be different.

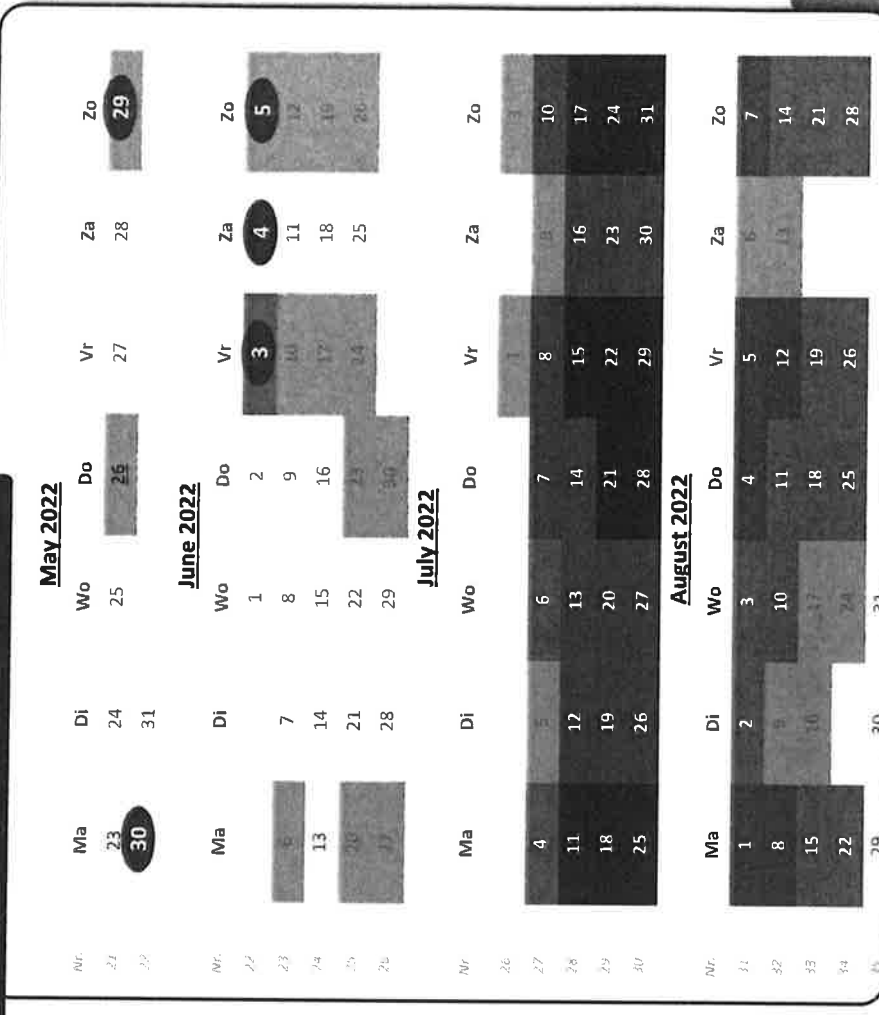
APOC BRIEFING MAY 30, 2022

LOOKING TOWARDS THE SUMMER PERIOD

Update: APOC Briefing 30-05-2022



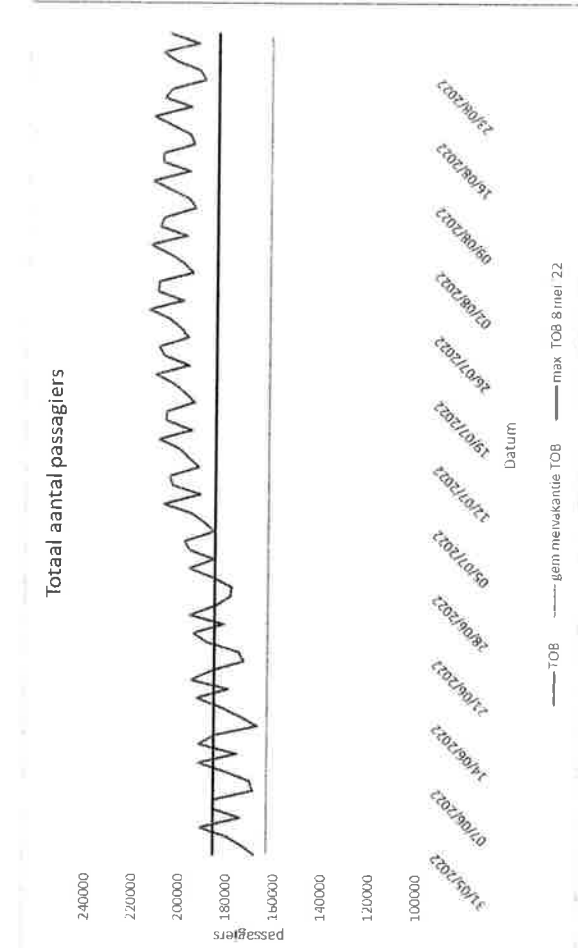
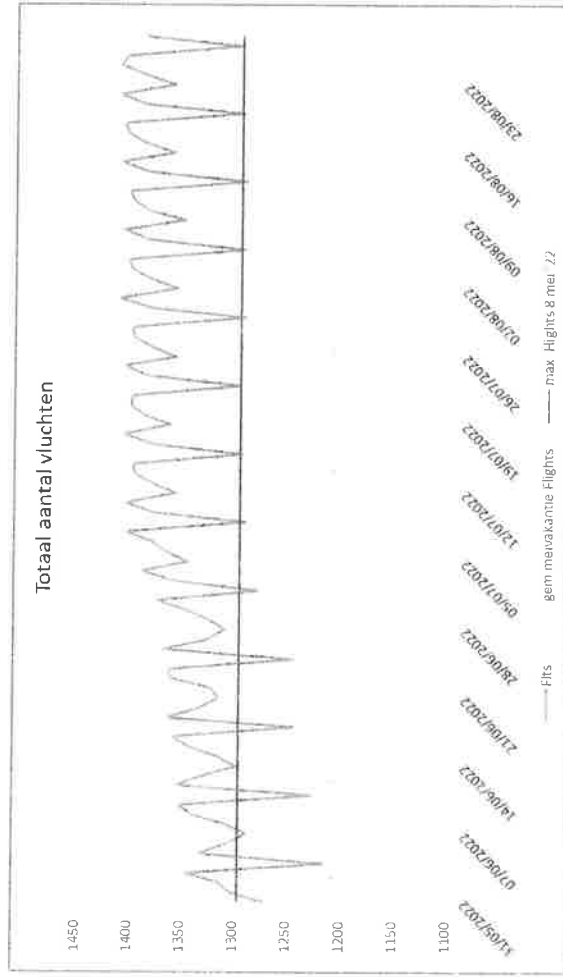
APOC Briefing 26-05-2022



APOC BRIEFING 30 MEI

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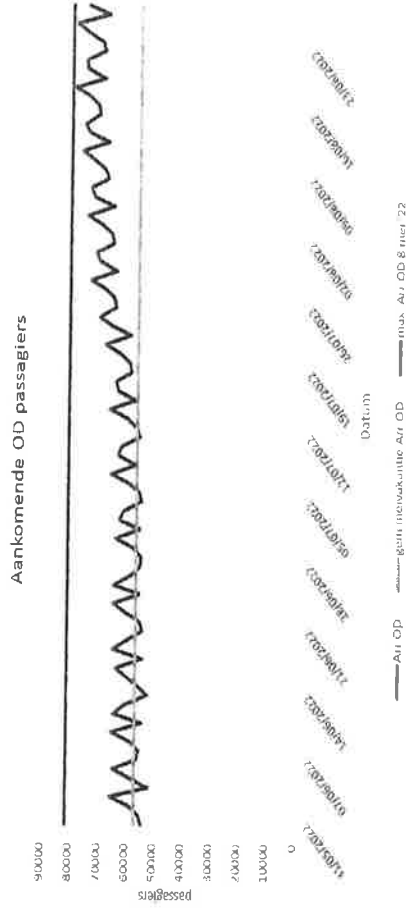
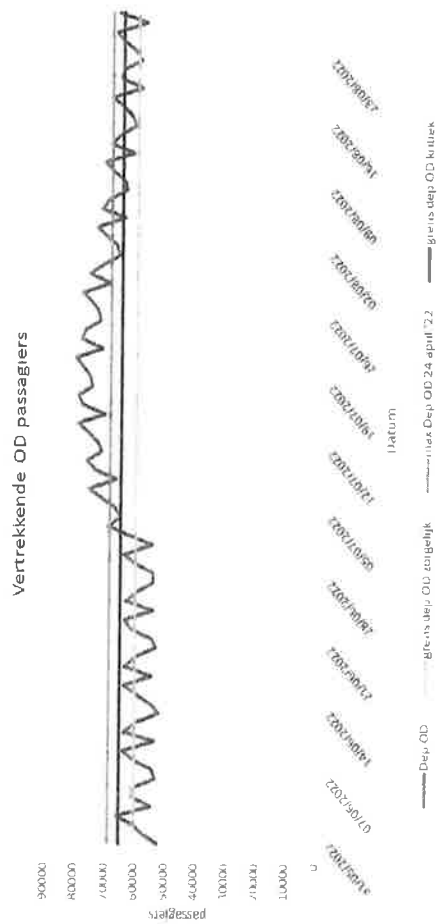
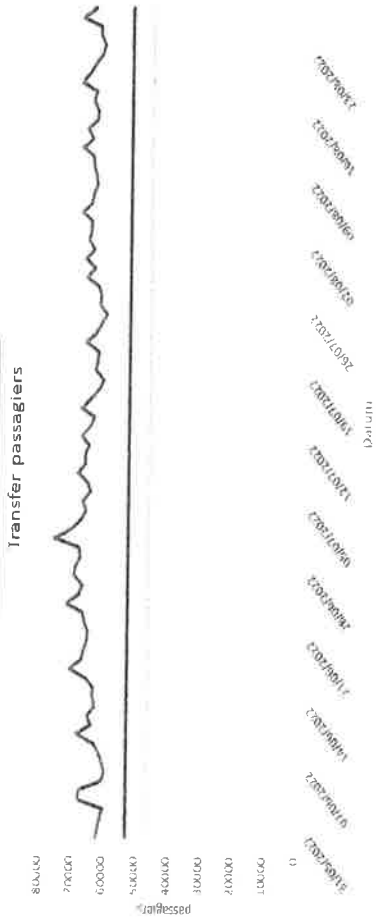
Vluchten en passagiers



APOC BRIEFING 30 MEI

SPLITSING PASSAGIERSFLOWS

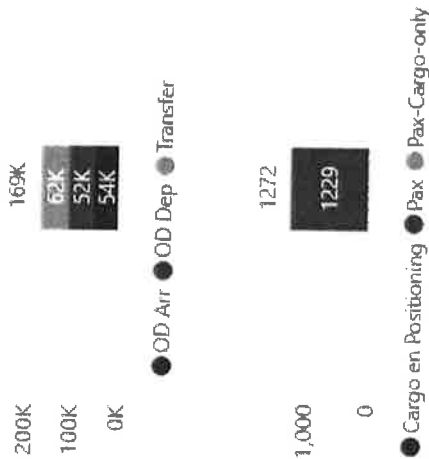
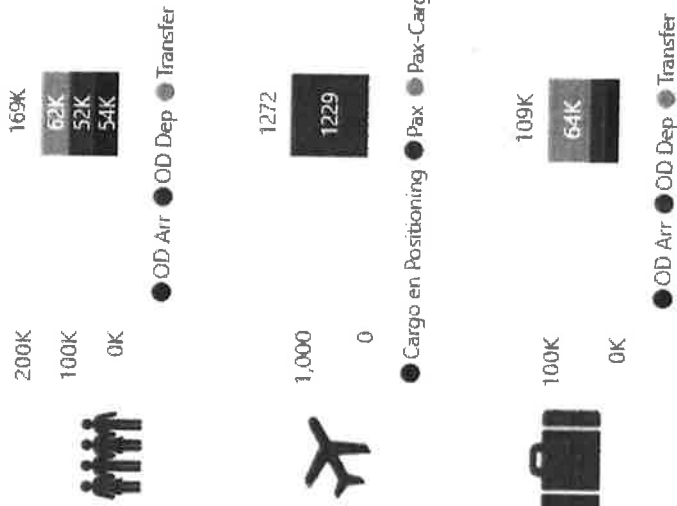
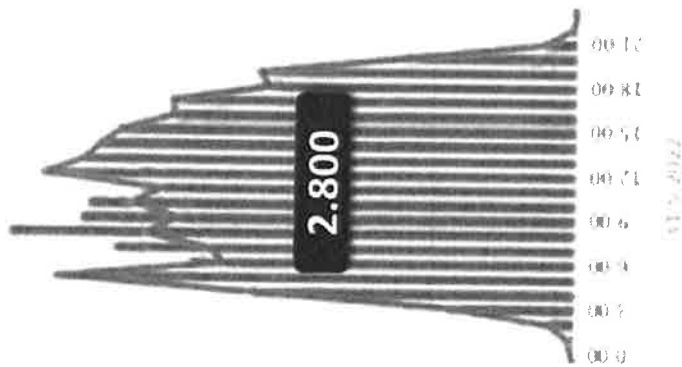
Vertrek, transfer en aankomende passagiers



7 DAY OUTLOOK

OVERVIEW WEEK 22: TUESDAY, MAY 31TH 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow higher

Overview of the day:

- Capacity bottleneck in the morning
- Critical Point: 08:00-10:00LT
- Transfer dominant, OD ARR & OD DEPP balanced

Remark:

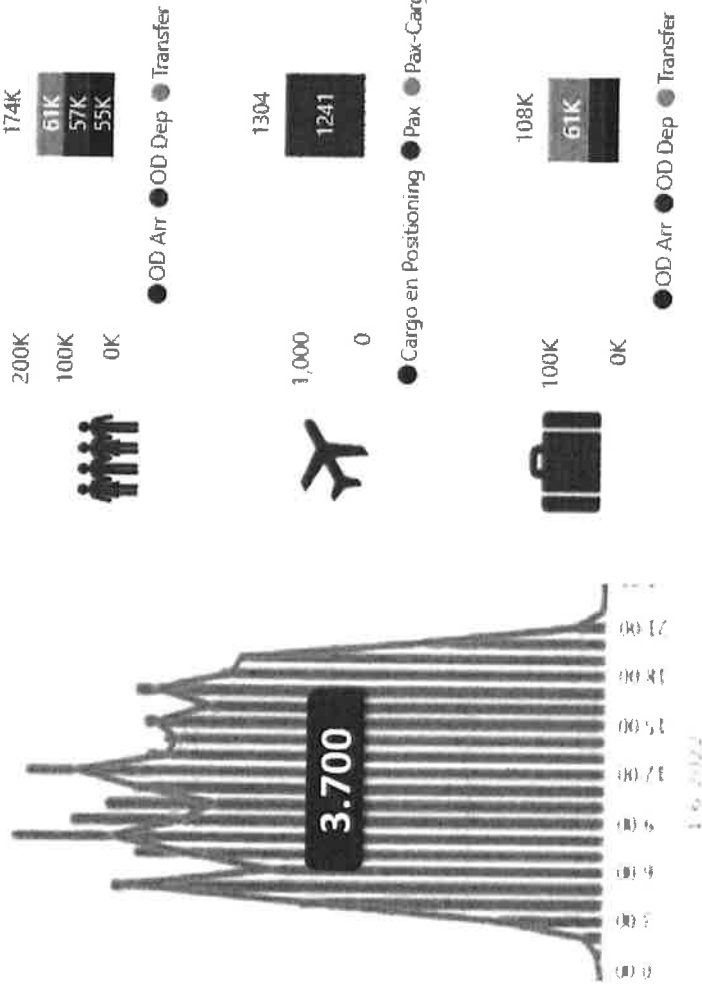
- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up



7 DAY OUTLOOK

OVERVIEW WEEK 22: WEDNESDAY, JUNE 1ST 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow slightly lower

Overview of the day:

- Capacity bottleneck in the morning
- Critical Point: 08:00-10:00LT
- Transfer dominant

Remark:

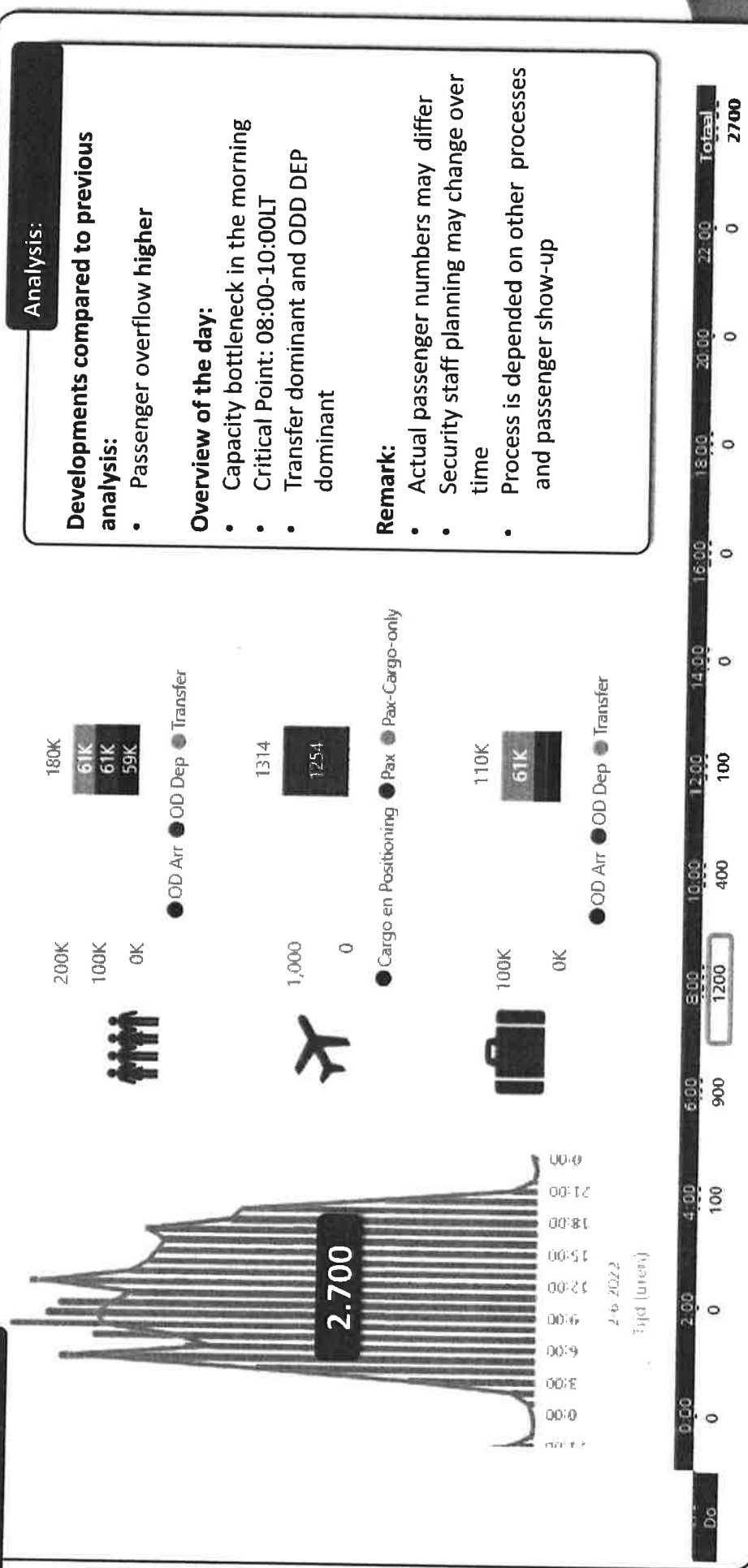
- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up



7 DAY OUTLOOK

OVERVIEW WEEK 22: THURSDAY, JUNE 2ND 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow higher

Overview of the day:

- Capacity bottleneck in the morning
- Critical Point: 08:00-10:00LT
- Transfer dominant and ODD DEP dominant

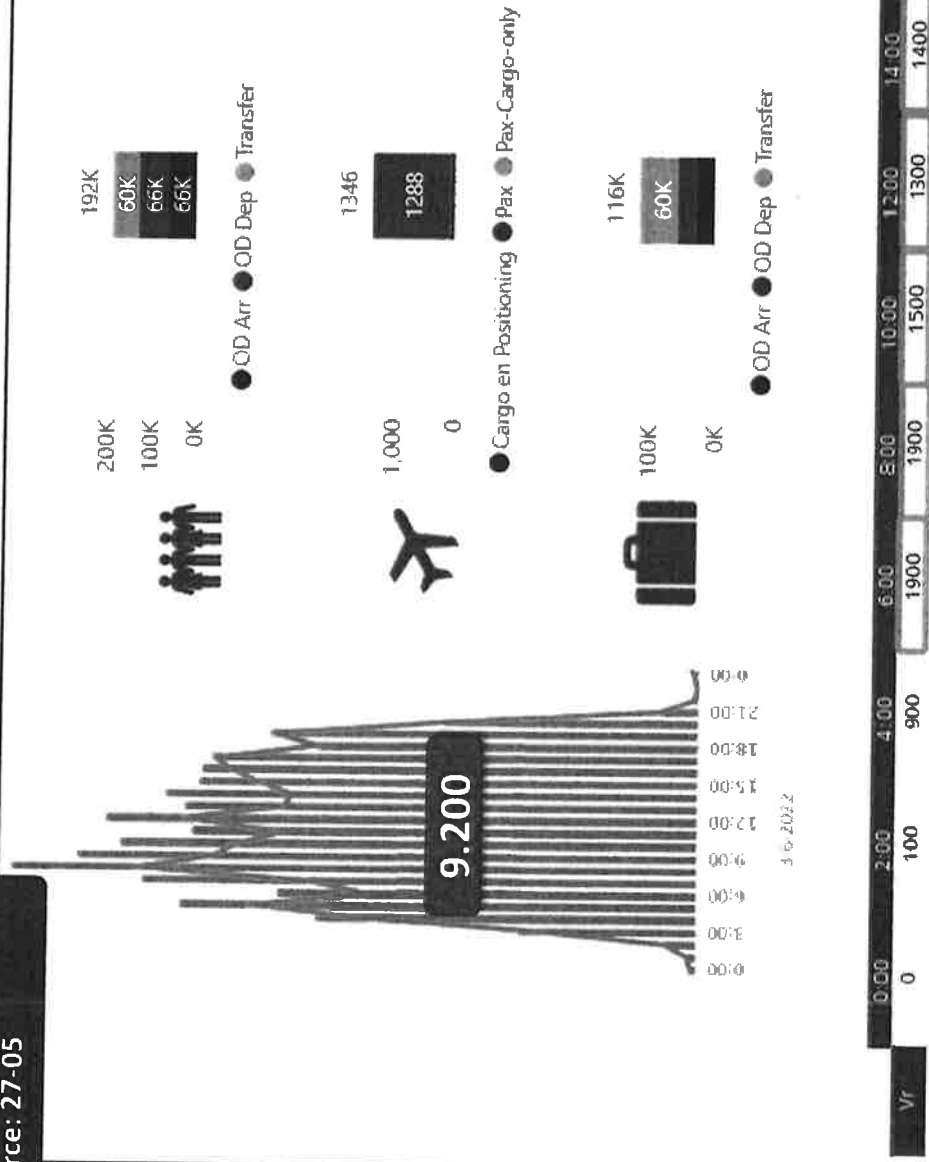
Remark:

- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up

7 DAY OUTLOOK

OVERVIEW WEEK 22: FRIDAY, JUNE 3RD 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow higher

Overview of the day:

- Capacity bottleneck in the morning and afternoon
- Critical Point: 06:00-16:00LT
- ODD DEP dominant, Transfer and OD ARR balanced

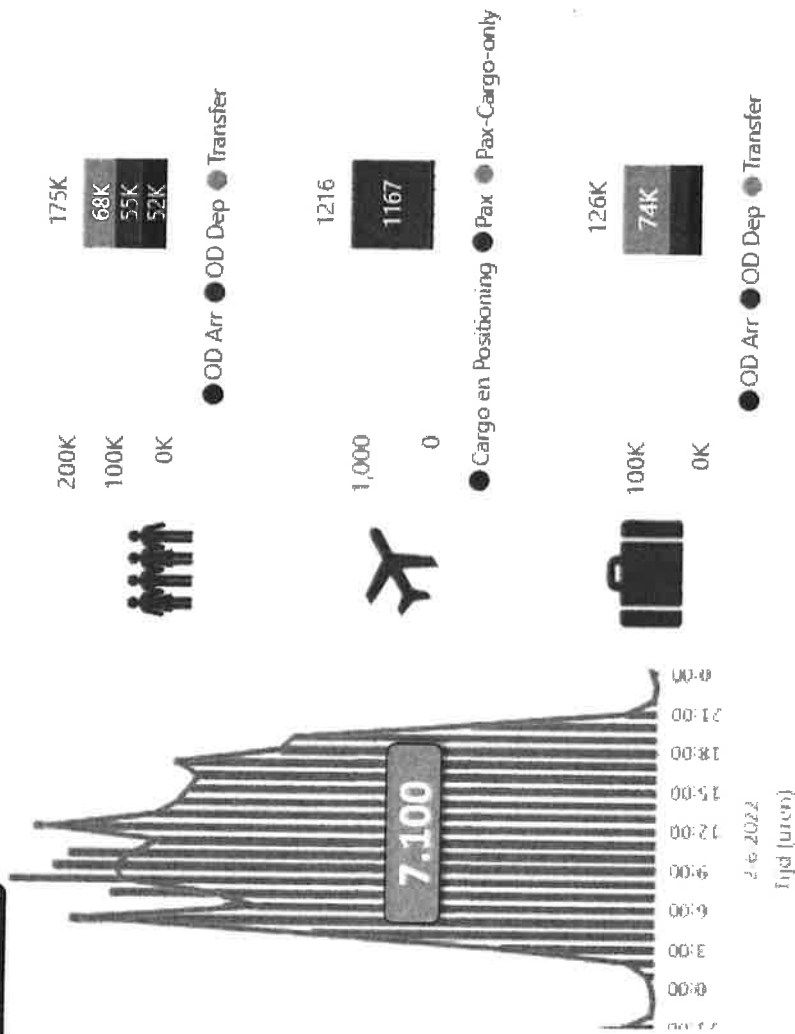
Remark:

- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up

7 DAY OUTLOOK

OVERVIEW WEEK 22: SATURDAY, JUNE 4TH 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow higher

Overview of the day:

- Capacity bottleneck in the morning
- Critical Point: 08:00-12:00LT, special focus 06:00-10:00LT
- Transfer dominant

Remark:

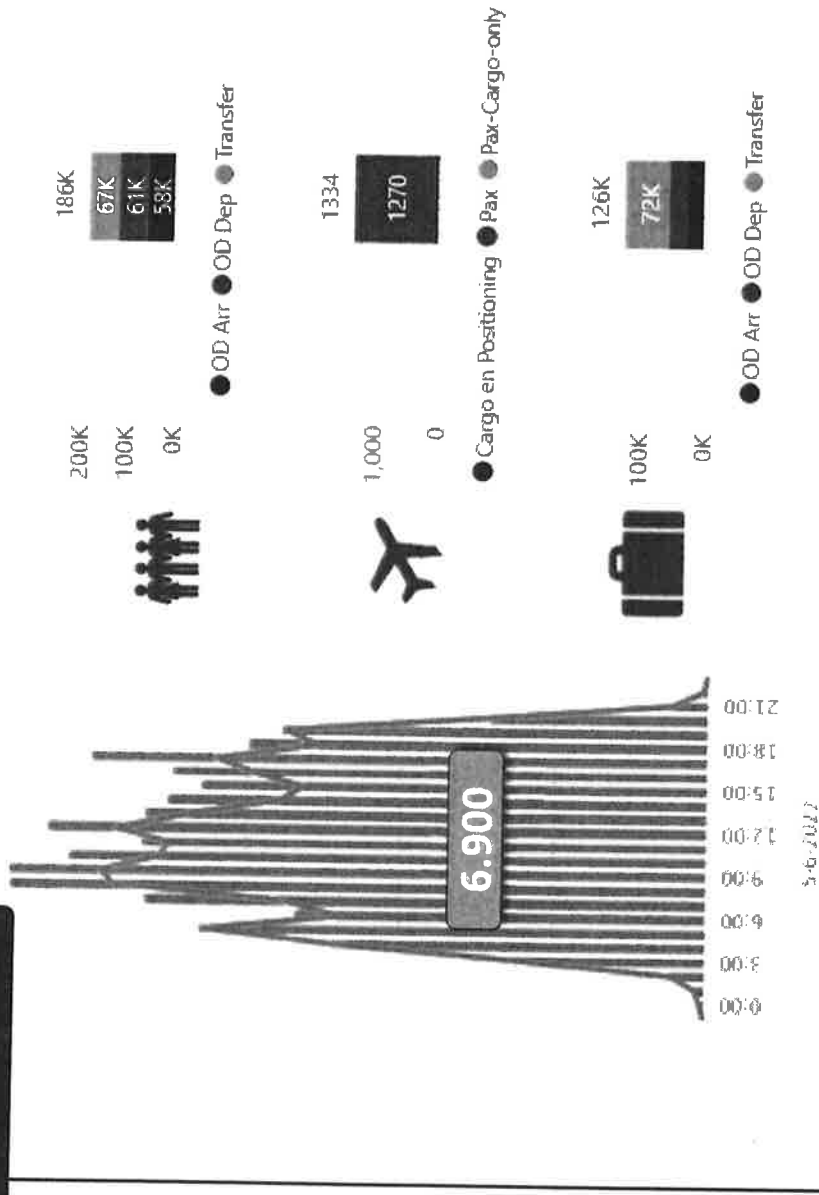
- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up



7 DAY OUTLOOK

OVERVIEW WEEK 22: SUNDAY, JUNE 5TH 2022

Source: 27-05



Analysis:

Developments compared to previous analysis:

- Passenger overflow slightly higher

Overview of the day:

- Capacity bottleneck in the morning and afternoon
- Critical Point: 06:00-10:00LT and 14:00-18:00LT
- Transfer dominant

Remark:

- Actual passenger numbers may differ
- Security staff planning may change over time
- Process is depended on other processes and passenger show-up



APOC. Let's do it together!

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Schiphol



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